

# Telecoms Engineering

**Course Name**

Advanced Cisco Unified Communications Manager

**Course Description**

This course is designed to teach the delegates the concepts of Initial Server Build using components such as ESXi and VSphere which leads onto installation of Cisco Unified Communications Manager, VG350, Gia-Tronics IP Phones, IPTrade TSS and the configuration of IPTrade (BT) Turrets. This will provide the delegate the knowledge and skills to become a Server, Voice and Windows experienced engineer.

**Audience**

Telecom engineers and NMC Analysts who will be required to undertake advanced system configuration of CISCO VoIP and associated equipment.

**Duration:** 5 Day(s) **Class Size:** 6

**Competence Name Awarded**

Advanced configuration of VoIP and associated equipment.Undertake advanced system configuration of VoIP and associated equipment

**Competence Awarded**

Tel 28, Tel 28.01

**Course Code**

Tel 28, Tel 28.01

**Prerequisite Name**

Installation, system configuration, maintenance and faulting of VoIP and associated equipment. Installation, corrective and preventative maintenance and faulting

**Prerequisite Short Code**

Tel 27.01

**Skills Assessment Scheme Regime**

3

**Course Type**

Face to Face

**Download Date: 20/5/2024**